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| APPLICATION NUMBER | FILING or 371(c) DATE | GRP ART UNIT | FIL FEE REC'D | ATTY.DOCKET.NO | TOT CLAIMS | IND CLAIMS |
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| 09/604,316 | 06/27/2000 | 3623 | 1648 | 20009.0030US01(BS99-124) | 53 | 6 |

CONFIRMATION NO. 5129

REPLACEMENT FILING RECEIPT

45695
WITHERS & KEYS FOR BELL SOUTH
P. O. BOX 71355
MARIETTA, GA30007-1355

Date Mailed: 03/21/2007

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Applicant(s)

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Power of Attorney: The patent practitioners associated with Customer Number 45695

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted: 10/05/2000

The country code and number of your priority application, to be used for filing abroad under the Paris Convention, is
US09/604,316

Projected Publication Date: None, application is not eligible for pre-grant publication

Non-Publication Request: No

Early Publication Request: No

Title

TROUBLE TRACKING SYSTEM AND METHOD

Preliminary Class

705

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